



Fraud Hotline 24/7!
Report Fraud, Waste & Abuse

ACO | AUDITOR
 CONTROLLER
 COUNTY OF RIVERSIDE

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FRAUD HOTLINE 24/7! PROGRAM ACTIVITY REPORT FOR THE PERIOD OF JULY 1, 2019, THROUGH JUNE 30, 2020

The tables below report key incident statistics from the Lighthouse(fraud) Anonymous Incident Reporting System. Information from fiscal year 2018-19 are for comparative purposes only.

INCIDENTS REPORTED AND CLOSED

	FY 2018-19	FY 2019-20
Total Reported Incidents	73	27
FWA Committee Closures		
To Other Jurisdictions/Processes	(38)	(15)
By FWA Hotline	(30)	(8)
Active Incidents Fiscal Year End	-	4

REPORT METHOD

	FY 2018-19	FY 2019-20
Internet	61	23
Call Center	9	3
Email	3	1
Reported	73	27

ANONYMITY

	FY 2018-19	FY 2019-20
Full Anonymity	67	25
Partial Anonymity (1)	3	
None	3	2
Total	73	27

Notes:

(1) Reporter wants to remain anonymous to their department; however, they allow the fraud administrative team and fraud, waste and, abuse committee to know their identity.