



Fraud Hotline 24/7!
Report Fraud, Waste & Abuse

ACO | AUDITOR
 CONTROLLER
 COUNTY OF RIVERSIDE

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FRAUD HOTLINE 24/7! PROGRAM ACTIVITY REPORT FOR THE PERIOD OF JULY 1, 2017, THROUGH JUNE 30, 2018

The following tables report key incident statistics from the Convercent (fraud) Anonymous Incident Reporting System:

INCIDENTS REPORTED AND CLOSED

	FY 2016-17	FY 2017-18
Total Reported Incidents	40	91
FWA Committee Closures		
To Other Jurisdictions/Processes	(30)	(61)
By FWA Hotline	(8)	(23)
Active Incidents Fiscal Year End	2	7

REPORT METHOD

	FY 2016-17	FY 2017-18
Internet	29	72
Call Center	10	17
Proxy (1)	1	2
Reported	40	91

ANONYMITY

	FY 2016-17	FY 2017-18
Full Anonymity	25	66
Partial Anonymity (2)	2	5
None	13	20
Total	40	91

Notes:

- (1) Incidents entered into the system by the Auditor-Controller's fraud administrative team.
- (2) Reporter wants to remain anonymous to their department; however, they allow the fraud administrative team and fraud, waste and, abuse committee to know their identity.